

Comfort Hotel Vesterbro

A partial refurbishment of a fully operational city-centre hotel, focused on technical upgrades whilst maintaining regulatory compliance and coordinating with external infrastructure stakeholders.

Project Hotel renovation

Value DKK 25M

Location Copenhagen, DK

Size 8000 m2

Client NREP

Date Jan 2024 – July 2025



Background

Comfort Hotel is a centrally located hotel in Copenhagen. Quantum was appointed to deliver a targeted mechanical and electrical refurbishments, addressing emerging technical issues while maintaining compliance with regulatory requirements. The works required thoughtful scheduling around core hotel operations to ensure that guest satisfaction and overall experience were not compromised.

Project Overview

The project comprised a partial renovation focused on upgrading the fire safety system whilst maintaining compliance with Danish regulations, alongside addressing the heavily corroded cold water system. During the works, investigations revealed that the corrosion was more extensive than initially anticipated, affecting other systems and had extended to other parts of the building, affecting building stakeholders outside of the hotel. It was ultimately found to be linked to previously unidentified sources originating from major neighbouring infrastructure.

Key Constraints

All work was carried out within a fully operational hotel, requiring careful coordination to minimise disruption. The project also involved a complex stakeholder environment within the wider building, comprising residential and commercial properties. Quantum was tasked with coordinating all parties whose assets were directly linked to the identified water leakage.





Our Role

Quantum acted as Project Controller providing a combination of Project Management and Cost Management services. Our role included:

- Verifying the project scope against the suitable budget..
- Managing the upgrade of the fire safety system whilst maintaining regulatory requirements.
- Planning and coordinating works within an operational hotel environment whilst maintaining guest experience.
- Managing investigations and remedial works related to the corroding water system.
- Facilitating and managing communication between the client and senior representatives of neighboring asset owners.
- Coordinating contractors and consultants and overseeing delivery through to completion.